We, The People
Empowerment Through Design

The Problem
1,300,000,000 citizens
200,000,000 cases
19,000 judges
976 courts
75 websites
Inconsistent outdated unstructured >90%

MIS: Information communication

The Solution
Intuitive navigation
Legal dictionary
Empowerment
Visual cues
Web-design standards
Accessibility
Effective typography
Colorblind-friendly
Accessible information
Open communication
Simple language
Trust

The Process
Identify
Define
Design
Develop
Demonstrate
Evaluate
Communicate

The Future Scope
Test for repeatability
Complete website
Mobile compatibility
AIS Transactions on HCI

User Comments
Old vs. New

Tedious Empowering
Clear Difficult Overload
Confusing Helpful Annoying
Logical Frustrating Modern
Random Organized Distressed Practical
Complicated
Trust Overwhelming Confident Intuitive

Average User Ratings

<table>
<thead>
<tr>
<th></th>
<th>Old</th>
<th>New</th>
</tr>
</thead>
<tbody>
<tr>
<td>Understandability</td>
<td>1.5</td>
<td>4.375</td>
</tr>
<tr>
<td>Discoverability</td>
<td>1.375</td>
<td>4.625</td>
</tr>
<tr>
<td>Presentation</td>
<td>1.75</td>
<td>4.375</td>
</tr>
</tbody>
</table>

Comfort Level Ratings

New Old

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