

We, The People

Empowerment Through Design

The Problem

1,300,000,000 citizens

200,000,000 cases

19,000 judges

976 courts

75 websites

inconsistent
outdated >90%
unstructured

MIS trust
information
communication

The Solution

Intuitive navigation

Legal dictionary

Visual cues

Empowerment

Web-design standards

Effective typography

Colorblind-friendly

Accessibility

Accessible information

Open communication

Simple language

Trust

The Process

Identify



Define



Design



Develop



Demonstrate



Evaluate



Communicate

Repeatable

Scalable

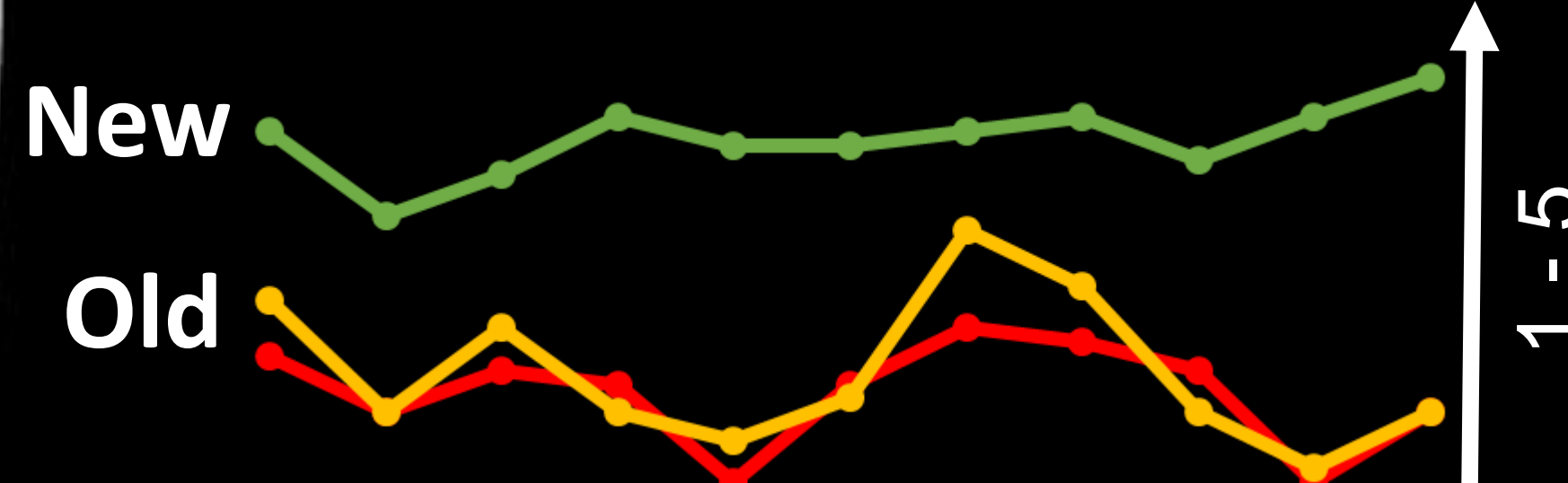
User Comments Old vs. New

Tedious	Empowering
Clear	Difficult
Confusing	Overload
Helpful	Annoying
Logical	Frustrating
Modern	
Random	Organized
Distressed	
Complicated	Practical
Trust	Overwhelming
Confident	
Intuitive	

Average User Ratings

	Old	New
Understandability	1.5	4.375
Discoverability	1.375	4.625
Presentation	1.75	4.375

Comfort Level Ratings



Future Scope

Test for repeatability > Complete website > Mobile compatibility > AIS Transactions on HCI