Mount Rainier
Wilderness Reservation System

Current Process

- 7,800 Paper Forms
- 2,500 Faxed Requests
- 430 Hours of Manual Data Entry
- 1 Month Response Time

Solution

1. Easy Step-by-Step Process
   Users can complete their reservation in a fraction of the time with less hassle than faxing it in.

2. Real-Time Reservation
   Users have access to campsite availability in order to effectively plan their trip.

Employee Interface

- Replaced Broken Database
- Streamlined Process
- Created Accurate Reports

Next Steps

- Suggested Hiking Routes
- User Accounts
- Mileage Tracker