FlyMate
De-Stress Your Travel

Problem

An average of 57,832 patrons visit SeaTac International Airport each day.

TSA wait times are not readily available to SeaTac patrons.

There are no clear maps available of shops and amenities in the airport.

This causes unnecessary stress for those traveling in the airport.

Solution

Locate Your Gate
Locate Nearby Restrooms
Find Shortest TSA and Baggage Lines
Search and Locate Shops
Search and Locate Restaurants

Research

Out of 150 surveyed, the top 3 stress points of going through the airport were identified:

#1: TSA lines
50%

#2: Baggage Check
37.6%

#3: Locating Shops, Restaurants, Facilities and Their Gate
30.2%

Locator Nearby Restrooms
Find Shortest TSA and Baggage Lines
Search and Locate Shops
Search and Locate Restaurants

TSA lines

Baggage Check

Locating Shops, Restaurants, Facilities and Their Gate

Problem Research Solution

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https://www.portseattle.org/About/Publications/Statistics/Airport-Statistics/Pages/default.aspx