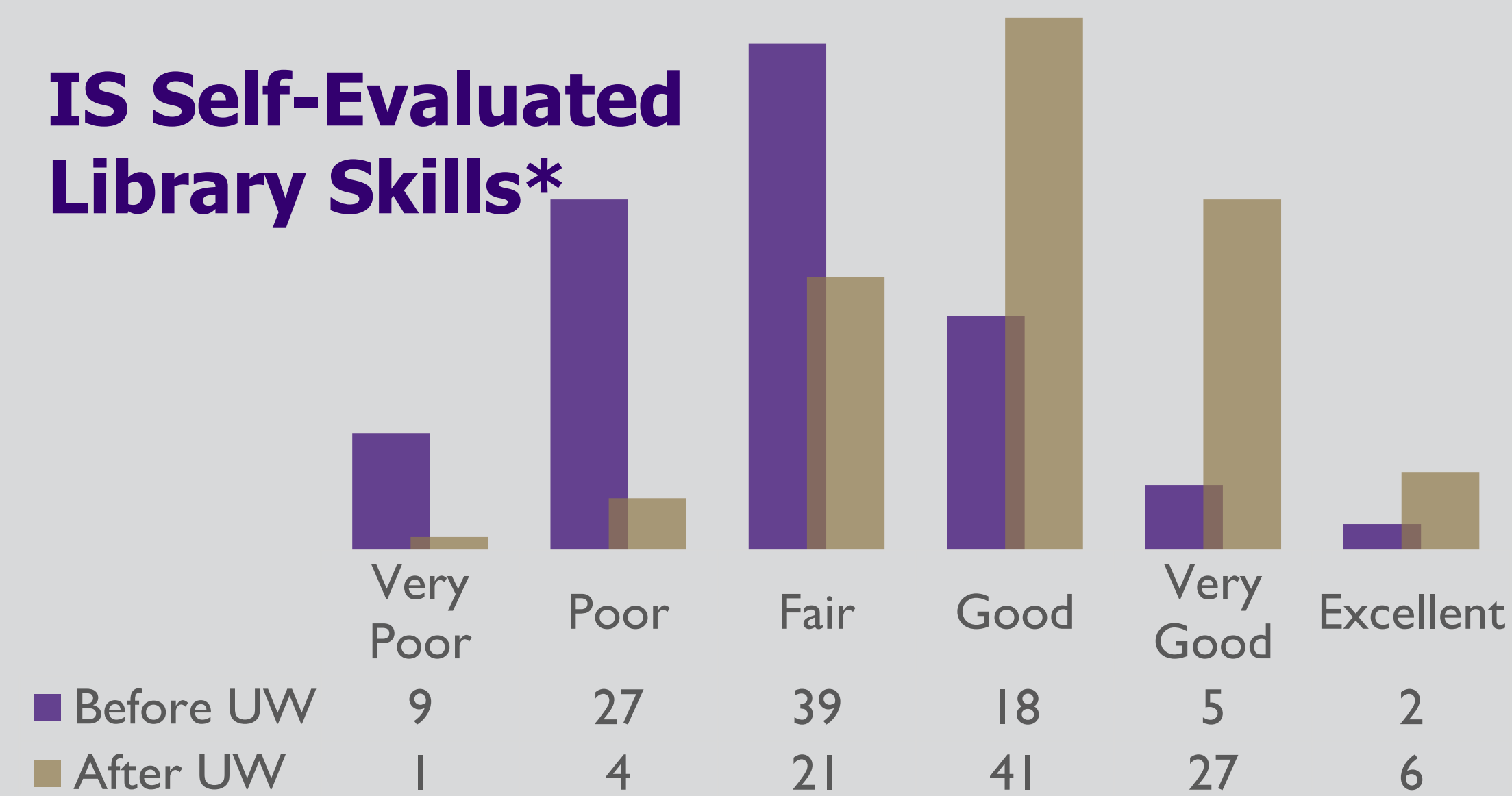


# Serving International Students at UW Libraries

## Assessment of International Students' Perception & Use of the UW-Seattle Libraries

An investigation done by 2016 MLIS students Anne Christensen, Linda Garcia, and Rachel Wishkoski, whose report recommended further study on the interplay between international students and UW Libraries.

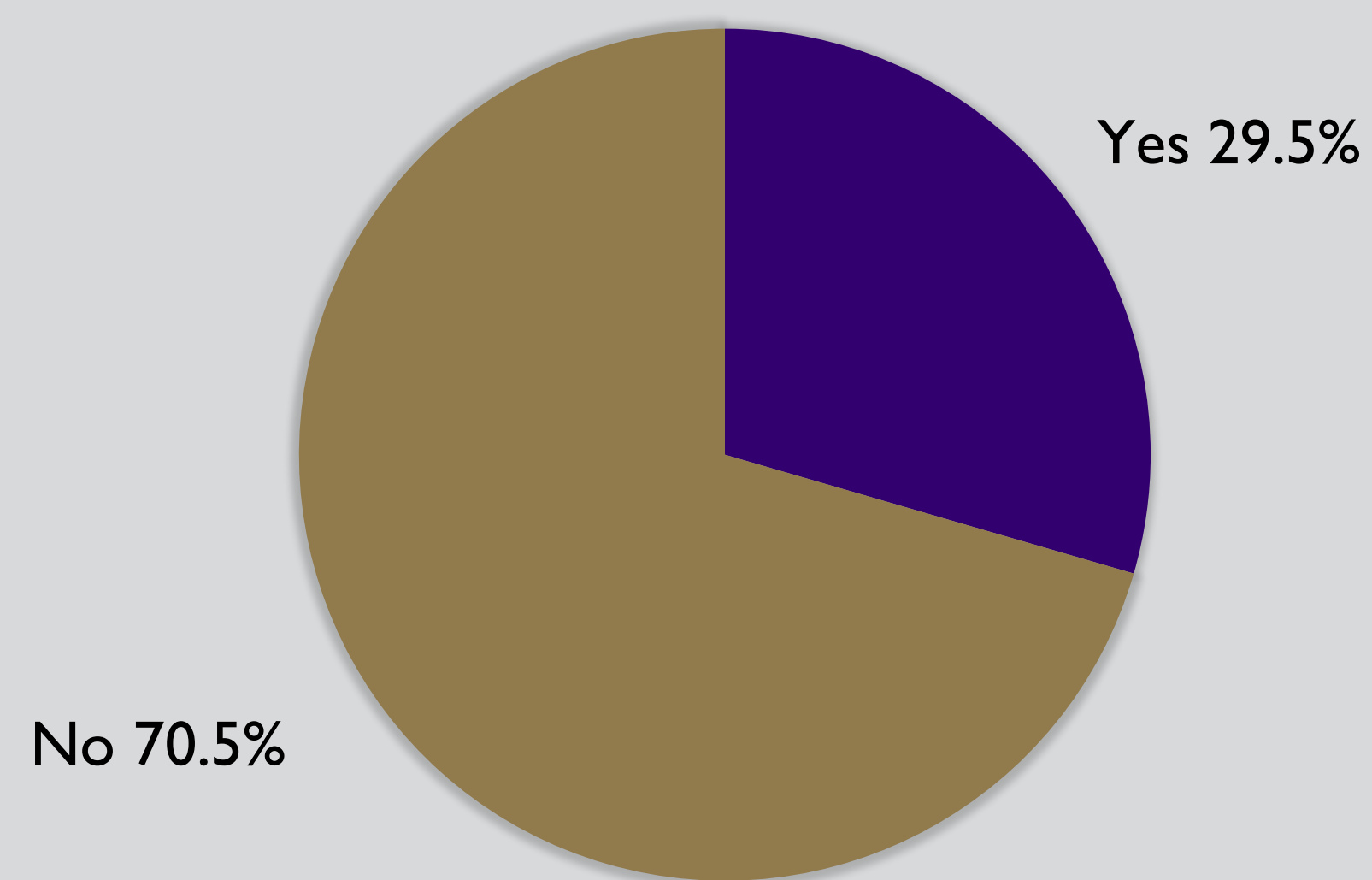
## IS Self-Evaluated Library Skills\*



## Librarian and Library Staff Survey

- What are some of the issues faced by international students doing research at UW Libraries?
- How have you addressed these issues in your work?

## Reported Receiving Training to Improve International Students' Experience



## Survey Results

Most survey respondents were able to name three or more issues faced by international students. These issues fell primarily into two categories.

**LANGUAGE:** communication in general, as well as understanding academic and library jargon.

**CULTURE:** differing expectations from their home institution and unfamiliarity with standards of plagiarism and citations.



\* According to the Student Experience at the Research University (SERU) by the University of Washington Office of Educational Assessment 2014