How do we connect and include WTBBL's youth patrons living outside the greater-Seattle area? How do we make these youth patrons feel like they, too, are a part of the WTBBL community?

Casey Lansinger / Masters of Library and Information Science / Capstone 2013

Legend: The coloring above indicates the number of youth patrons per county. For example: King County has 150 total youth patrons; Whatcom County has 10. Areas of grey have no youth patrons.

**Answer:** We will use the power of web-conferencing tools to connect youth patrons with each other, as well as to WTBBL. By using web-conferencing tools, we open up WTBBL youth patrons to educational opportunities, we give them access to participate in real-time events, we help them one-on-one with their reference needs.

Would your WTBBL patron(s) be interested in using web-conferencing to connect?

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
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<tbody>
<tr>
<td>33%</td>
<td>67%</td>
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Work Flow Chart

- Familiarity with Assistive Technology
- Surveys
- Web Conferencing Tool
- Decision: Adobe Connect vs. Blackboard Collaborate
- How-to Manual
- Pilot Test Group: Summer Reading Kick-Off Event/Late June
- Evaluation and Recommendations

*This special library, located in Seattle, endeavors to build community and provide equal access to information and reading material for WA state residents unable to read standard print.*

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