

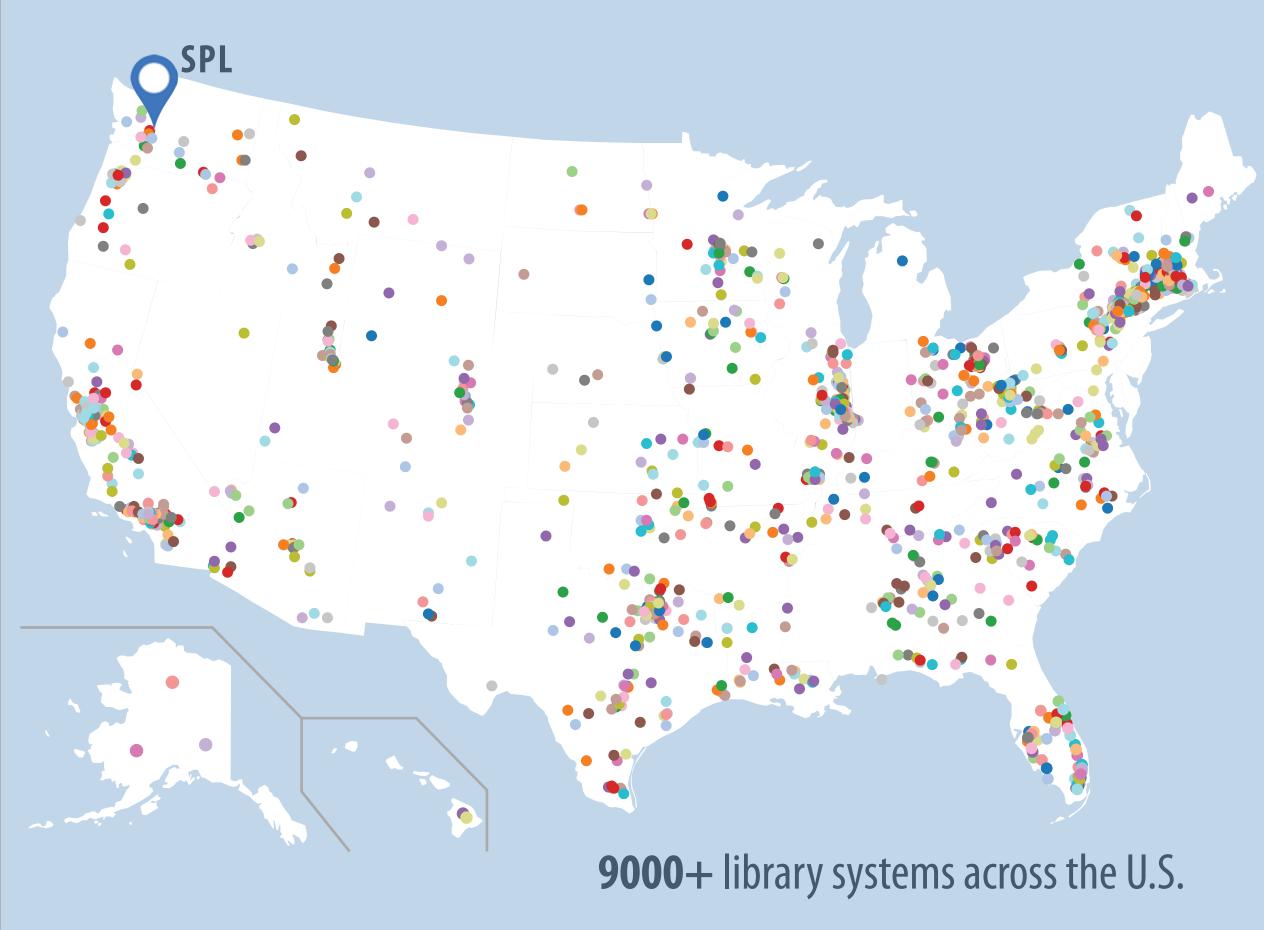
SEATTLE PUBLIC LIBRARY

Improving Metrics for Library Comparison



PROBLEM STATEMENT

With approximately 9,000 public library systems across the United States, the Seattle Public Library (SPL) faces the challenges of identifying a network of similar library systems for collaboration. The current comparison and analytics are somewhat basic and only take library measures into consideration. These measures do not capture the complexity of the diverse communities in which the libraries are rooted.



PROJECT GOALS:

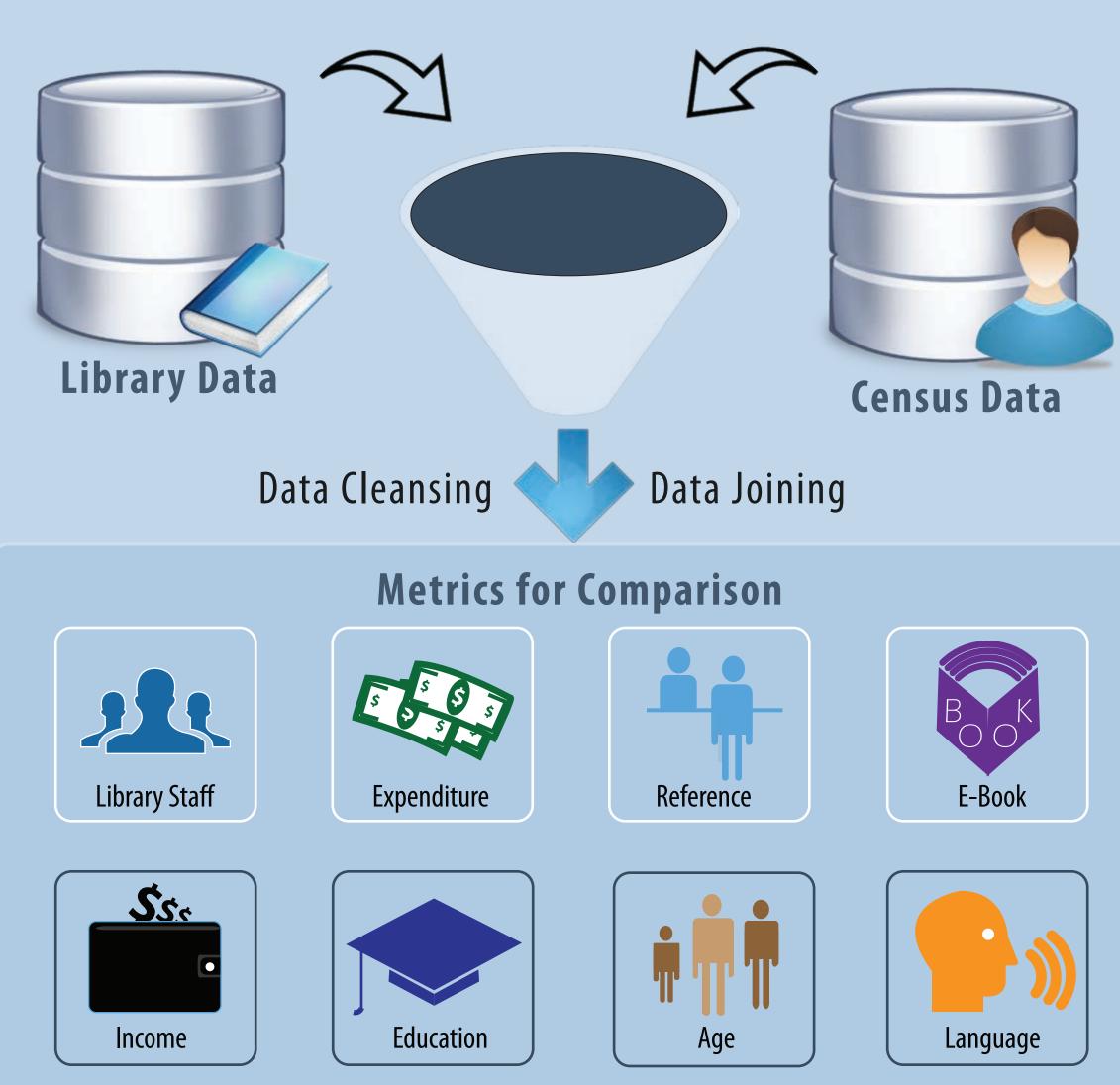


Build on existing measures & incorporate demographic data to enable a hollistic comparison



Apply rigorous statistical analysis methods to improve accuracy

PROJECT APPROACH



Market Segmentation, PEST Anlysis and previous library studies were used to identify the metrics that would be most relevant for analysis. The library and census datasets were joined using the city and state attributes.

DATA ANALYSIS:

- Standardized the relative scales of the metrics being measured to remove pontential biases
- Applied the Euclidean Distance concept to analyze the magnitude of differences between the various metrics
- Tools Used: R Studio & R Shiny





The Library Comparison Tool enables flexible comparison to accommodate various analysis and ongoing studies. Users can select from any combination of 23 identified metrics to use in their search.

IMPACTS:

Enable SPL to identify similiar library systems to learn from and collaborate with.

Special Thanks To:

Project Sponsors: Jennifer Cargal & Marcellus Turner **Instructors:** Hazel Taylor & Nancy Gershenfeld **TA:** Paul Weiss

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