Project Metrics Tool

Problem

• Build a toolkit that drives PM maturity & metrics based tracking & evaluation
• Measurable Metrics
• Ensure Consistency
• Repeatable Project Management Processes
• Efficiency Toolkit
• Best Practice Framework

Process

Interview → Assess → Design → Build → Review

• Research internal practices
• Establish measurements
• Establish benchmarks
• Build measurement framework
• Document best practices
• Validate metrics
• Create tools

Results

Maturity Model

Phase 1
• Create knowledge base
• Build transparency
• Establish language
• Report objectives

Phase 2
• Define process
• Leverage what works
• Formalize processes
• Assess risk areas

Phase 3
• Standardize process
• Track across projects
• Develop benchmarks
• Set improvement goals

OUTCOMES
1. Increase return on investment for projects & project portfolio
2. Align projects with Costco’s goals/ tech vision
3. Decrease ramp-up time for new and contract staff
4. Increase reporting capabilities

Thanks to Shrikant Palkar
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UW Capstone 2013