

## Problem



Measurable Metrics

Ensure Consistency

Repeatable Project Management Processes

Efficiency Toolkit

Best Practice Framework

## Process



## Results

### Maturity Model

#### Phase 1

- Create knowledge base
- Build transparency
- Establish language
- Report objectives

#### Phase 2

- Define process
- Leverage what works
- Formalize processes
- Assess risk areas

#### Phase 3

- Standardize process
- Track across projects
- Develop benchmarks
- Set improvement goals

### OUTCOMES

1. Increase return on investment for projects & project portfolio
2. Align projects with Costco's goals/ tech vision
3. Decrease ramp-up time for new and contract staff
4. Increase reporting capabilities

Thanks to Shrikant Palkar



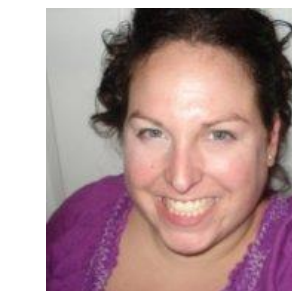
### Team



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