The Problem

In this day and age, time is a valuable commodity. Although some people enjoy a nice and relaxed experience in a restaurant, there are many people who want to save as much time as possible while dining out.

In a recent study by Long Range Systems, LLC (LRS) about 56% of restaurant visitors have to wait from 10 – 30 minutes just to be seated. This doesn’t even include waiting for your order to be taken or the time it takes for your food to arrive. There needs to be a way for this process to be expedited.

The Solution

Our mobile application, Waitless, addresses the problem of an outdated user experience that is found in almost every restaurant around the world. The current ordering system is inefficient, requiring the customer to wait for an employee to bring them a menu, and wait yet again before ordering.

Waitless is a more efficient ordering system that improves the customer dining experience, bringing it into the digital age. Waving down a waiter will be a thing of the past with orders going from the users mobile device straight to the kitchen.

The impact of Waitless is to save our users time and provide the convenience of ordering throughout their meal, something that is difficult with a traditional menu. By speeding up the dining process from start to finish, restaurants will be able to flip tables faster and serve bigger tickets, meaning more profit for business owners.

Check out our blog!
http://groupx.shacknet.nu/capstone/

Step 1
Table Code
As soon as the customer sits down they need to input their unique table code into the mobile application.

Step 2
Menu
The user then selects their desired order based on the virtual menu for the restaurant.

Step 3
Order Details
After selecting a menu item the user is brought to a details screen where they are able to choose from a variety of preferences.