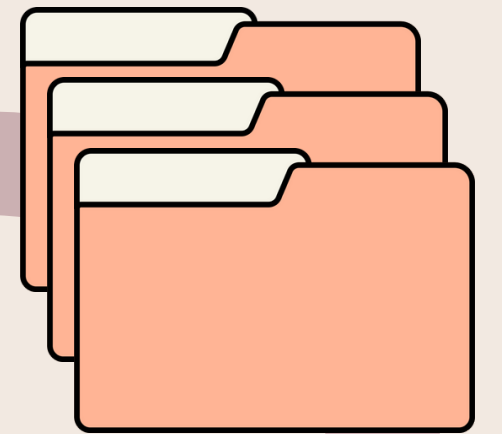


# Hearing in Harmony:

## STREAMLINING AUDIOLOGY CLINIC OPERATIONS THROUGH A UNIFIED HEARING DEVICE LOANER MANAGEMENT SYSTEM

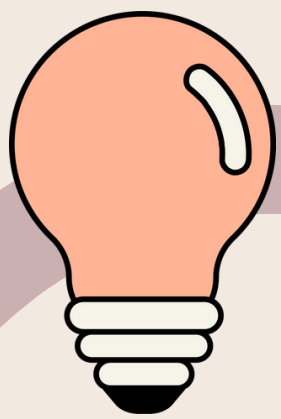
### Background

The Audiology Clinic at Seattle Children's Hospital offers hearing aid trials and loaners to its patients. Access to sound during a child's formative years is crucial to developing speech and language. This service was managed across several disparate spreadsheets, making the process inefficient and reporting capabilities time-consuming.



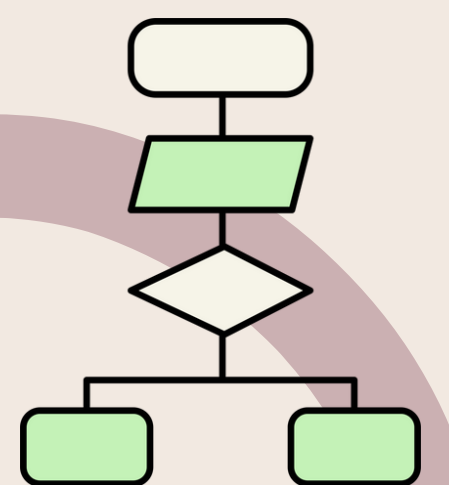
### Solution

A centralized hearing device management system hosted on Sharepoint Lists and managed by Power Automation. This provides clinic staff access to a collaborative platform and streamlines processes, improving data integrity and overall efficiency. This centralized data source enables the creation of a Tableau dashboard for clinic leadership to garner data-driven insights.



### Design

The system is designed to support its users' work processes. Power Automation manages data organization and facilitates interactions between Sharepoint Lists. Design features and permissions prevent users from making inappropriate modifications. Extensive documentation is provided to support system users and future maintenance and growth. An avenue for user feedback is made available.



### Impact

The system simplifies work processes and centralizes data, easing the burden on clinic staff while also enabling enhanced reporting capabilities for leadership. The system's future-minded design further supports the ability to make data-driven decisions, as it is meant to meet the changing needs of the clinic and its patients.

