

grasp 9

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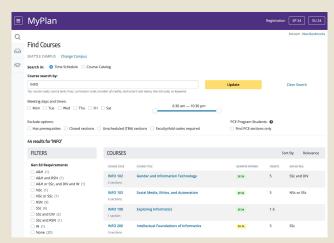


Zachary ZhangFrontend and Backend



PROBLEM CONTEXT

- There isn't much information about courses for students
- Information is scattered
 - UW Reddit threads, MyPlan, MyUW, CEC, etc.
- Students waste time dropping courses and rearranging their schedule after classes commence







PROBLEM STATEMENT

How might we facilitate a more informed decision-making process for UW students when selecting courses, enabling them to achieve a comprehensive understanding of course content and requirements beforehand, so that they can reduce instances of being unprepared and maximize their academic success.



KEY RESEARCH INSIGHTS

First step is to go onto Reddit Finds a lot of reddit threads but they are dead (from long time ago, no reply)

Google the course/professor

Very easy to ask friend who is in same major about courses "Sometimes I enroll in a class just to look at the syllabus then decide whether to take it or drop it."

Descriptions on Canvas don't provide a clear idea about the course

- Lots of various forums and pages for information
 - Students are looking for a "ONE" resource to find information about courses
- Discussion forums aren't popular
 - Don't receive a lot of interactions → outdated information
 - Creating a discussion form is not worthwhile
- INFO students often get course information from peers who have taken the course



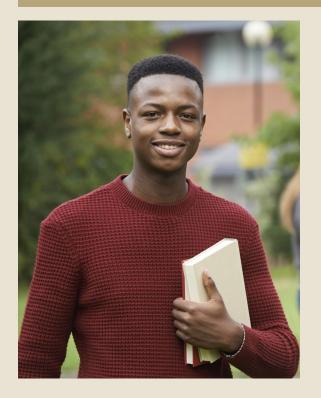
grasp

- **PERSONAS**
- Q David (Dave)
- Q Carol





DAVID (DAVE)



Basic Information

- Freshman at UW
- Interested in INFO major
- Commuter

Needs

Dave needs to take introductory INFO courses to apply into the the major, but he doesn't have a lot of INFO friends. Since he's interested in the major he wants to get a better understanding of what INFO students do.



CAROL



Basic Information

- INFO major
- Have been at UW several years

<u>Needs</u>

Carol is in the Informatics major and needs to branch out from her specialization. Her friends are taking the same courses as her and don't have much information on the other courses she's interested in. She wants to view course syllabuses to learn more about the classes.



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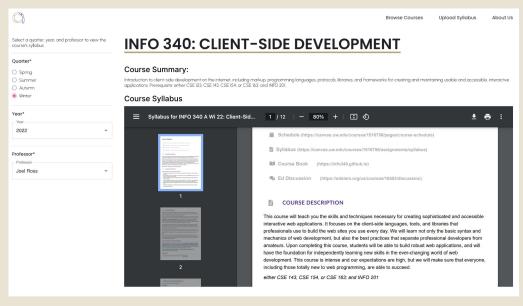
- **Q KEY FEATURES**
- Q Search
- Q Browse and Upload





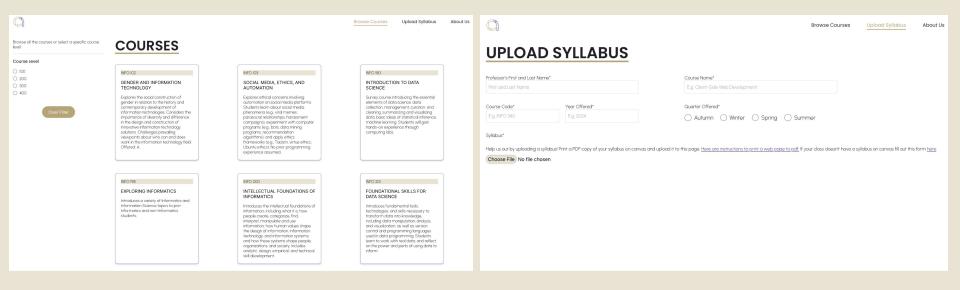
SEARCH







BROWSE & UPLOAD





GRASP DEMO



Link: https://youtu.be/Q83Vtox4fw8



USER TESTING & VALIDATION

Validation

- User able to navigate through the website
- Website provide feedback when there are problems or users don't input expected behavior

User Testing

- Have users perform specific tasks and talk out loud their thought process
 - Search for a specific course
 - Upload a syllabus

Insights

- Searching was straight-forward for all of the users since it's similar to Google search
- Upload form didn't provide any viewable feedback to user
 - Add alert, so users know that why their upload wasn't success or was success



ETHICAL CONSIDERATIONS

- We valued authenticity, reliability, usefulness, and trustworthiness.
- Two major concerns
 - Professors not being comfortable with students uploading syllabuses.
 - Students wanting to use our platform for cheating.
- We lock the ability for students to directly contribute to our site behind an approval process to prevent any potential abuse



BEYOND CAPSTONE

- Ongoing Open-source
- Grasp's goal: Help UW students to have a better understanding of courses requirements and materials before they sign up
 - Current stage
 - Users are able to search and view through syllabus for individual courses
 - Upload syllabus for new courses
 - Future implementation
 - Natural Language Processing (NLP) for each course syllabus, so students can have an overview of the course before reading the syllabus
 - Recommend courses based on interest or specific track