

# Smartsheet System Admin User Harbor



Evolving the user experience for System Administrator users to track and use Reports & Bulk Actions

Smartsheet is a platform & suite of products that allows for teams to be productive  
We use Reports and Bulk Actions to track users and manage the organizations for our companies



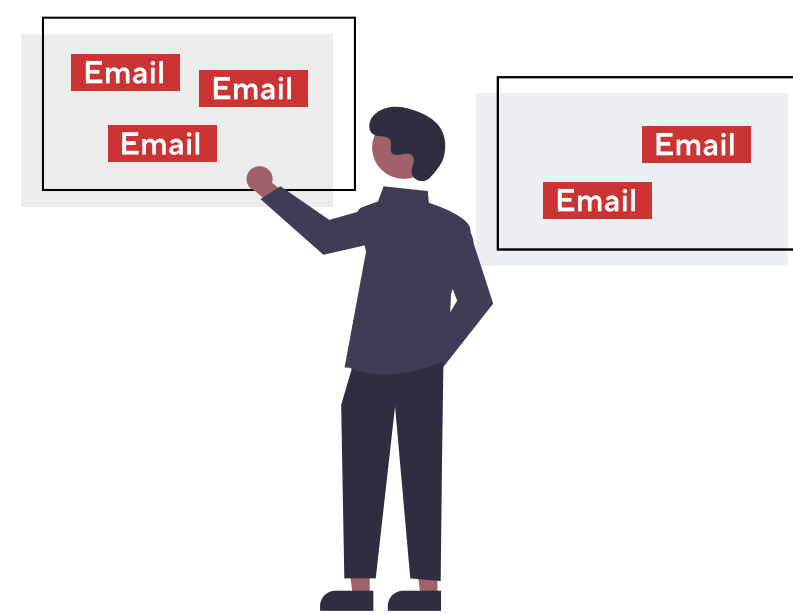
System Administrator Users

**Reports** collect and show data such as login history, user lists, and more.

**Bulk Actions** allow for updating or adding users in large quantities.

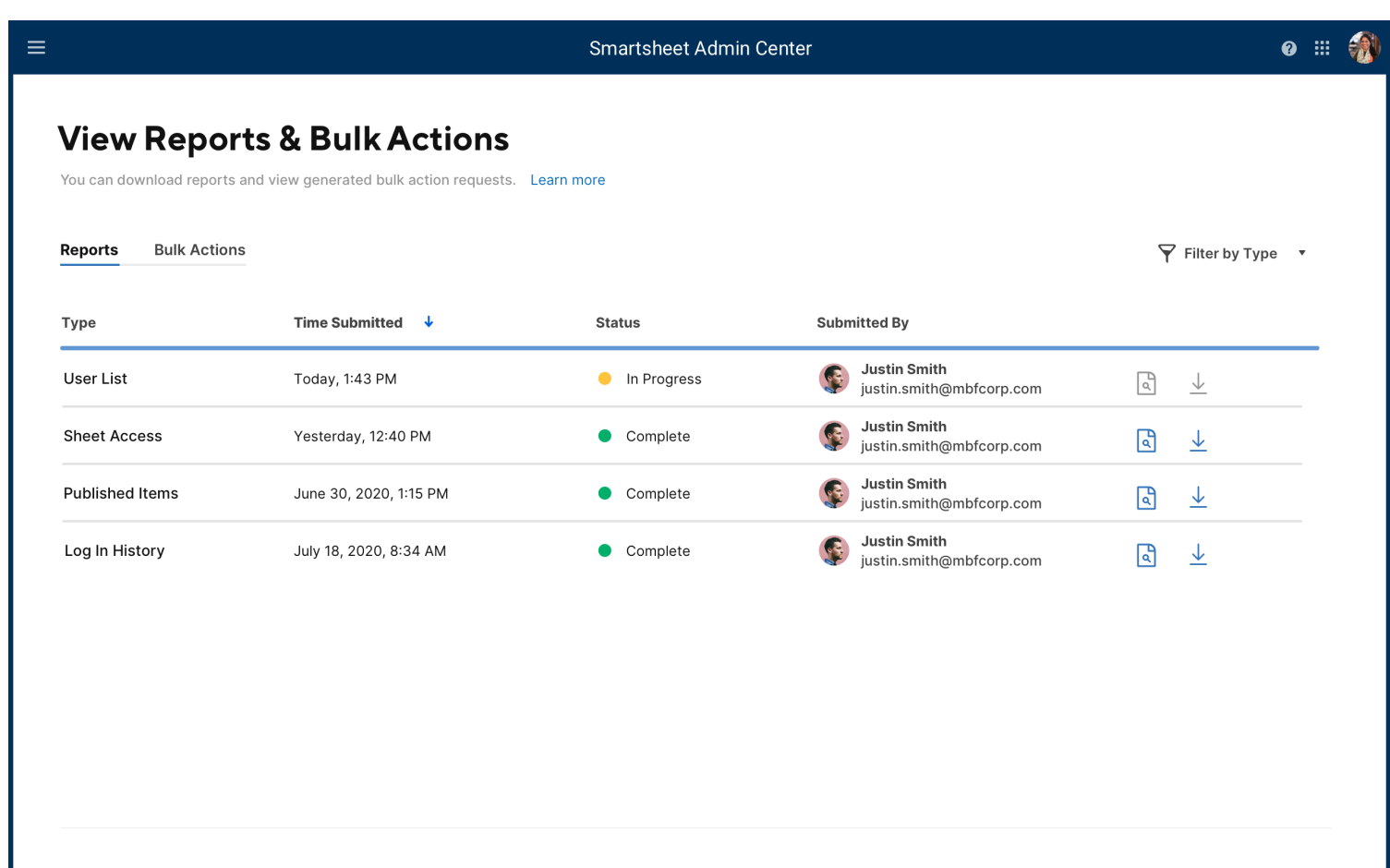
## Problem

- Reports and Bulk Action statuses are sent through **email only**
- No possible way to audit or track old Reports & Bulk Actions

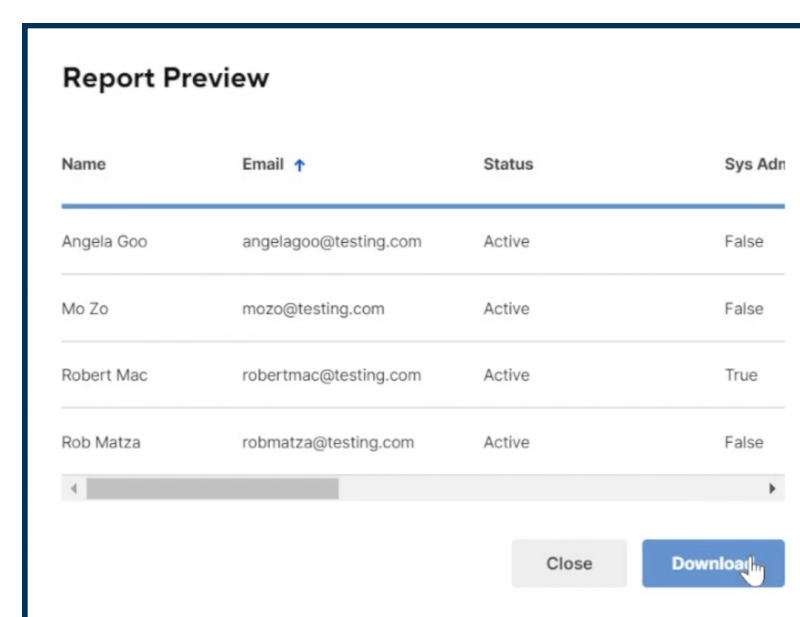


## Outcome

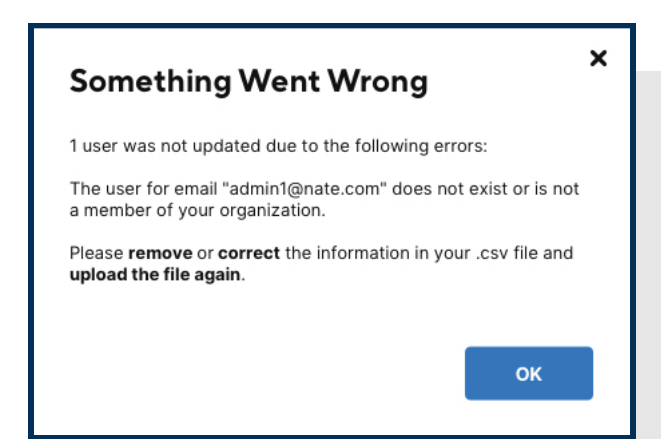
- Design & develop a self contained Report & Bulk Action **management dashboard**
- System Admin users can now manage these things in one convenient, dynamic location



Main Reports & Bulk Actions Page with table of Reports



Report In-Browser Preview Modal



Bulk Operation Error Cards

## Impact

- Less user confusion on the status of Reports & Bulk Actions
- More control over current and old Reports



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