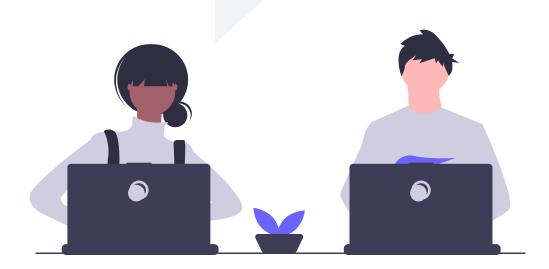
Smartsheet System Admin User Harbor

Evolving the user experience for System Administrator users to track and use Reports & Bulk Actions

Smartsheet is a platform & suite of products that allows for teams to be productive We use Reports and Bulk Actions to track users and manage the organizations for our companies



System Administrator Users

Reports collect and show data such as login history, user lists, and more. **Bulk Actions** allow for updating or adding users in large quantities.

Problem

- Reports and Bulk Action statuses are sent through email only
- No possible way to audit or track old Reports & Bulk Actions



Outcome

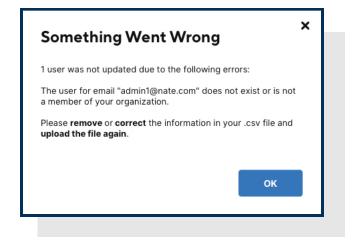
- Design & develop a self contained Report & Bulk Action management dashboard
- System Admin users can now manage these things in one convenient, dynamic location

Reports Bulk Action	ns			Y Filter by Type ▼
Туре	Time Submitted 🛛 🗸	Status	Submitted By	
User List	Today, 1:43 PM	In Progress	Justin Smith justin.smith@mbfcorp.com	la ↓
Sheet Access	Yesterday, 12:40 PM	Complete	Justin Smith justin.smith@mbfcorp.com	
Published Items	June 30, 2020, 1:15 PM	Complete	Justin Smith justin.smith@mbfcorp.com	 ▲
Log In History	July 18, 2020, 8:34 AM	Complete	Justin Smith justin.smith@mbfcorp.com	A

Main Reports & Bulk Actions Page with table of Reports

Name	Email ↑	Status	Sys Ad
Angela Goo	angelagoo@testing.com	Active	False
Mo Zo	mozo@testing.com	Active	False
Robert Mac	robertmac@testing.com	Active	True
Rob Matza	robmatza@testing.com	Active	False
•			•

Report In-Browser Preview Modal



Bulk Operation Error Cards

Impact

- Less user confusion on the status of Reports & Bulk Actions
- More control over current and old Reports

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