Information Verification & Sharing:

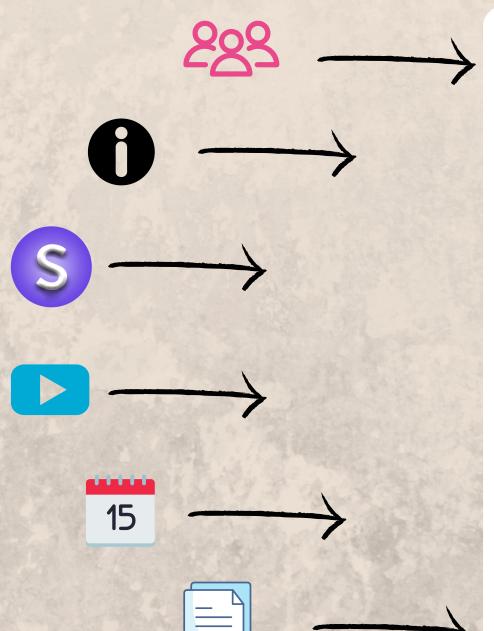
Service Providers and Homeless Youth in the University District, Seattle, WA

Rachel Beckman & Catherine Matthews

In collaboration with Kristy Gale, Seattle Public Library I The Doorway Project University District Service Providers Association (UDSPA)

Information Need

Access to up-to-date service information is key to providing the best assistance to youth experiencing homelessness. Prior to this project, there were multiple locations where University District service provider information was collected and shared, making it difficult to know what information was current. In order to ease this information finding process for youth, we tackled this need in the following ways:



Stakeholder Engagement

-> Attended UDPSA meetings

Information Gathering

-> Collected, verified, and updated service times

STRAPPD App

-> Merged service provider information into Strappd

Training for UDSPA

-> Created documentation, FAQ, and a video for how to use **STRAPPD**

Doorway Project

-> Updated Doorway Project Google Calendars

Resource Sheet Redesign

-> Made UDSPA Blue Sheet more visually accessible

Impact



Outcome

Team members collected, verified, and updated information on multiple existing platforms. Service provider information was also merged into Strappd (an existing resource-finding app for those experiencing homelessness). A universal provider login was created for select UDSPA members.

Resources are now uniformly up-to-date, and the introduction of Strappd allows youth experiencing homelessness in the University District to access information anywhere they have internet. Service providers also have the ability to own and change their information in real time in the Strappd app.

UNIVERSITY DISTRICT SERVICE PROVIDERS ALLIANCE





