

Susy M. Lisbon

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EDUCATION

University of Washington, Seattle, WA September 2013 - June 2016
Master of Library and Information Science – The Information School

Western Washington University, Bellingham, WA August 2006 - June 2010
Bachelor of Arts in English (Cum Laude)

LIBRARY EXPERIENCE

Graduate Reference and Instruction Specialist September 2014 - Present
Suzzallo/Allen Libraries, University of Washington, Seattle, WA

- Provide information and research service in-person at Reference and Information service points and online services, utilizing the Libraries' chat and email reference functionalities
- Teach library instruction sessions to five to seven lower level undergraduate classes per quarter using active learning techniques
- Edited and created excerpt files, which were put on display for an exhibit at the Wing Luke Museum of the Asian Pacific American Experience
- Collaborated with the Labor Archivist to process 300 artifacts from the American Federation of Teachers

Association of Research Libraries Career Enhancement Program Intern Summer 2015
University of Virginia Libraries, Charlottesville, VA

- Researched privacy issues and privacy policies in academic libraries to create a research guide about privacy for students, faculty and staff
- Created draft privacy policy for the Undergraduate Library which was reviewed by leadership

Volunteer Online Reference January 2015 – April 2015
Internet Public Library, Online

- Completed online training for providing online asynchronous reference assistance
- Answered more than 600 reference questions via email by referring patrons to available resources

PUBLICATIONS & PRESENTATIONS

University of Virginia Libraries Internship August 2015
End of Internship Presentation: *Privacy in Academic Libraries*
Faculty/Staff Retreat Presentation: *Diversity Programs in Information Science, Libraries, Archives and Museums*

Washington Library Association Connect E-Newsletter August 2014
[Through the Eyes of a Caribbean American Intern at NMAH](#)

Association of Library and Information Science Students Blog April 2013
[Who Cares? – Life and Learning After UVI](#)

SERVICE

University of Washington, iSchool:

iSchool Diversity Committee, Student Member

September 2014 – Present

iVisit Host

September 2014 – Present

MLIS Student Ambassador

April 2014 – Present

iEquality, Logistics Coordinator

January 2014 – Present

Information Diversity Ambassador

October 2014 – Present

American Library Association:

ALA- New Member Round Table, Regional Host

August 2015 – Present

Student Chapter of American Library Association Co-President

April 2014 – Present

ALA Student Member

September 2014 – Present

SKILLS & EXPERTISE

- Chat reference service tool (QuestionPoint)
- Creating online guides (e.g., LibGuides)
- Adobe Photoshop, Premiere and Audition
- Alma, Primo, and Worldcat
- Course management software (Canvas and Blackboard)

AWARDS

- American Library Association Spectrum Scholarship
- Social Impact Award for iSchool Capstone Project on the Idaho Talking Book Service State Initiative

ADDITIONAL EXPERIENCE

Associate

January 2014 – Present

Ada's Technical Books, Seattle, WA

Barista

January 2011 – August 2014

Starbucks, Seattle, WA